

Claims:

1. Method for controlling an Internet service such as an e-commerce site, in which method the service provider is given a possibility of controlling and steering the progress of the service, in which method the control commands of the service provider are transmitted as dial tone signals (DTMF) via a telephone network (2) to a voice response system (6) that in turn passes the control commands in real time to an Internet server (3),
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- 10 **c h a r a c t e r i z e d** in that
 - said voice response system (6) transmits the acknowledgement information on a successful control action as a short message to the subscriber (1) controlling the system.
- 15 2. Method according to claim 1, **c h a r a c t e r i z e d** in that said voice response system (6) transmits the acknowledgement information on a successful control action as a short message using the CIMD protocol.
- 20 3. System for controlling an Internet service, the system comprising an Internet network (4), a plurality of service users (7) and at least one Internet server (3), said system having means for providing commercial services and controlling said services, said system including a voice response system (6) cooperating in real time with said Internet server (3), **c h a r a c t e r i z e d** in that said system includes a text message center (5) for transmitting acknowledgement messages to the subscriber (1) controlling the system.
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